CHAPTER: VI

WORK AND EDUCATION

BECTION: 3

DISPLACEMENT AND

GRIEVANCE PROCEDURES

COMAR:

07.03.03.24

REQUIREMENTS

- A. A TCA customer cannot displace a regular employee by being placed in a work activity with an employer who has laid off or terminated the regular employee in order to fill the vacancy with the TCA subsidized customer
- B. Maryland Executive Order 01.01.1997.03 includes the following actions as displacement:
 - 1. The employer has terminated the employment of an employee, the employee's current position, or otherwise caused an involuntary reduction in its work force
 - 2. An individual is hired for the same or substantially equivalent position while another is on layoff, including seasonal layoffs
 - 3. The employer has reduced the hours of any employee in the same or substantially equivalent position to less than full-time, or
 - 4. Such employment or assignment results in the impairment of an existing contract for services
- C. Maryland Executive Order 01.01.1997.03 includes the following work activities for TCA adults as being subsidized:
 - 1. Subsidized Private Sector Employment
 - Subsidized Public Sector Employment
 - Work Experience
 - 4. On-the-Job Training
 - 5. Community Service
- D. If there was inadvertent displacement, the local department:
 - 1. Ends the subsidy in a case of subsidized employment
 - 2. Removes the customer from the work experience, on-the-job training, or community service position for that employer, and
 - Places the customer who is non-exempt in another work activity
 - Places the exempt customer who wants to continue to volunteer in another work activity

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GRIEVANCE PROCEDURES FOR DISPLACEMENT

- A. Each local department must develop procedures for resolving grievances alleging displacement
- B. The procedure must include the following guidelines:
 - 1. The complainant: (regular employee):
 - Presents a written complaint to the local department within 30 calendar days of the alleged displacement or within 30 days after becoming aware of the alleged displacement
 - Attends a conference at the local department
 - 2. The local department:
 - Provides grievance procedure information upon request
 - Must include the name and address of the person to whom the complaint is addressed
 - Immediately contacts any employer alleged to have caused displacement
 - Schedules a conference with the complainant or the complainant and the employer within 10 days of receiving the written complaint
 - Determines within 15 days of the conference if inadvertent displacement occurred and then sends written notice to the complainant and the employer
 - The notice must include the right to request a conference before the Welfare Displacement Review Panel if either party disagrees with the initial decision
 - b. Request for a Welfare Displacement Review Panel Conference are sent to:

FIA, Office of work Opportunities, 311 W. Saratoga St.,

Baltimore MD 21201, Attn: Yolanda Parker, Welfare

Displacement Review Panel Coordinator Telephone #

410-767-5598 or FAX to 410-333-6575

 Stops the subsidy or removes the individual from the work placement if displacement occurred

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- 3. If the complainant or employer wants a conference before the Welfare Displacement Review Panel:
 - That individual must submit the request to FIA within 15 days after the date of the local department decision
 - FIA notifies the local department upon receiving the request
 - The local department sends FIA a copy of the decision and all other pertinent information
- C. The Welfare Displacement Review Panel:
 - 1. Holds a conference within 30 calendar days of the date FIA received the request
 - The date and location is included in the conference notification
 - 2. Issues a written decision within 30 days after the conference
 - If the employer or complainant is dissatisfied with the decision that individual may appeal the decision to the Office of Administrative Hearings
- D. The Office of Administrative Hearings (OAH):
 - 1. Sends a notice of the hearing to both parties at least 15 days before the hearing
 - Advises both parties of their right to be represented by an attorney or other person
 - 3. Advises both parties that they may examine the local department records for information pertinent to the appeal, provided that all confidential information remains confidential
 - 4. Conducts an open hearing
 - The burden of proof is on the employee
 - 5. Issues a decision within 90 days of the date the hearing was requested which is:
 - Sent to the employer, employee, and local department
 - Binding on the local department and subject to review by the circuit court

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EXAMPLES

Example 1. John Public files a complaint on July 16 stating that he lost his job because his company is getting subsidies to hire welfare mothers

- The local department must hold a conference by July 26
- The local department must make a decision by August 10

The local department determines that there was displacement and is going to eliminate the subsidies to that company

- If the employer appeals to the Welfare Displacement Review Panel, no action is taken until the panel issues a decision or it goes to OAH
- If the employer does not appeal, the subsidies are stopped
- Example 2 Jane Atlas was hired to work part-time. After several weeks, she learned that some of the staff are TCA customers in work experience positions and she filed a complaint, stating that if the company did not have work experience positions, she could have more hours. At the conference, the company provided proof that all staff was employed part-time for the last 3 years and TCA customers have only been on board for the last year.
 - The local department finds that there was not displacement because the company had never hired staff to work more hours
 - Jane Atlas can request a conference with the Welfare Displacement Review Panel

ADDITIONAL INFORMATION

- Work and Education Basic Requirement
- Work and Education Work Programs
- Appeals & Hearings Displaced Workers